



ENRICH SERVICES

INTELLIGENCE-LED TRANSFORMATION

GCC SOLUTIONS

AI-Ready GCC Accelerator

From AI awareness to governed GCC transformation

Leadership alignment • AI fluency • Use-case discovery • Governance • 90-day roadmap



Enrich Services | Intelligence-led transformation. Enterprise-grade outcomes.

Enrich helps GCCs become AI-ready, AI-responsible and AI-productive

A practical advisory-and-enablement partner for Global Capability Centres that need measurable AI adoption, not scattered experimentation.

01 Leadership alignment

Executive AI masterclasses that create a shared view of value, risk, priorities and the GCC mandate.

02 Workforce AI fluency

Role-based AI productivity, prompt engineering and safe-use enablement for managers and knowledge teams.

03 Use-case portfolio

Facilitated discovery sprints that convert process pain points into a scored AI opportunity backlog.

04 Responsible scale-up

Governance, champions, AI CoE / factory design and 90-day roadmaps for sustained adoption.

AI-led GCC transformation requires strategy, process, data, people and governance to move together.

The GCC agenda has moved from efficiency to AI-led enterprise capability

GCCs are expected to deliver productivity, resilience, innovation and transformation — while governing risk and workforce impact.

01

Portfolio pressure

Knowledge work, reporting, support, analytics and operations are being redesigned by AI.

02

Productivity pressure

Leadership expects visible productivity gains without compromising quality or controls.

03

Capability pressure

Teams need AI fluency, prompt discipline, workflow redesign and new operating rituals.

04

Governance pressure

AI adoption requires privacy, IP, human oversight, auditability and responsible guardrails.

The real question is not “Can we use AI?” — it is “How do we redesign work and govern adoption at scale?”

AI-Ready GCC Accelerator is a modular offering, not a one-off training event

Clients can begin with a focused masterclass and scale into use-case sprints, governance, champions and operating model design.

AI-Ready GCC Accelerator

A flagship Enrich programme that combines masterclasses, adoption workshops, use-case prioritisation, governance and 90-day roadmap design.

Executive AI Masterclass

Leadership alignment on AI strategy, risk and GCC mandate

AI Productivity & Prompt-a-thon

Hands-on adoption for managers and teams

Use-Case Discovery Sprint

Pain points converted into a scored AI backlog

Responsible AI Governance

Guardrails for safe, enterprise-ready adoption

AI Champions Programme

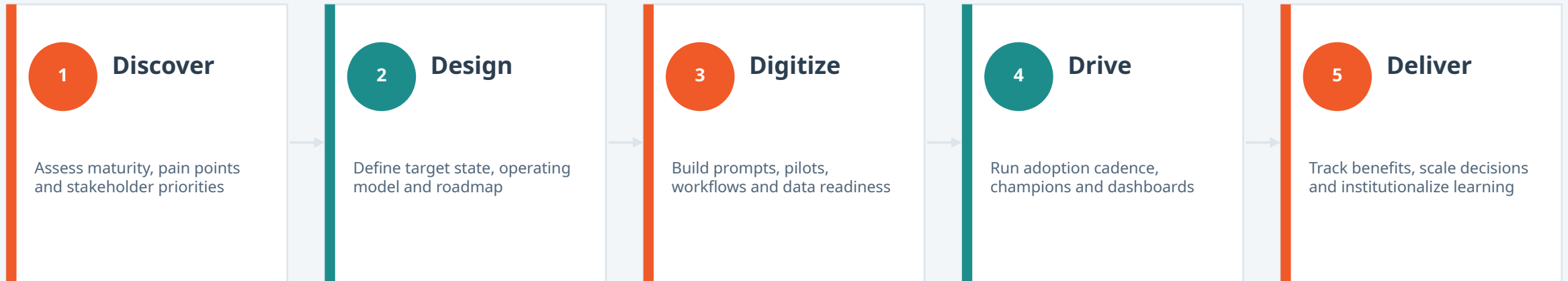
Train-the-trainer model for scale-up

AI CoE / Factory Design

Intake, governance, delivery squads and value tracking

Enrich's 5D model converts GCC AI intent into governed execution

Every phase has tangible outputs, ownership and a decision gate so that adoption does not remain abstract.



Method principle

Start with business outcomes; connect process, data, platforms, people and governance; then scale what has ownership and measurable value.

Recommended flagship format: 2-day AI-Ready GCC Accelerator

A high-impact structure for leadership alignment, practical productivity, use-case discovery and roadmap creation.

Day 1: Alignment + Fluency

- The AI-native GCC: strategic context and mandate
- GenAI, Agentic AI and intelligent workflows for leaders
- AI productivity patterns and prompt engineering basics
- Prompt-a-thon: team-based exercises for real GCC work
- Responsible AI briefing: safe use, privacy, IP and validation

Day 2: Discovery + Roadmap

- GCC work portfolio mapping: automate, augment, redesign, elevate
- Function-wise use-case ideation and pain-point discovery
- Value, feasibility, risk and speed-to-impact scoring
- Pilot charter creation for shortlisted opportunities
- 30/60/90-day adoption roadmap and governance cadence

Output: leadership alignment, prompt library, use-case backlog, pilot charters, responsible AI checklist and 90-day roadmap.

Executive AI Masterclass for GCC Leaders

A practical, non-technical leadership session to align the GCC on AI value, risk, portfolio redesign and mandate.



Best for

GCC head, site leaders, function heads, transformation council, HR / L&D and technology leaders.

- AI, GenAI and Agentic AI explained for business leaders
- Where AI creates value in GCC operating models
- GCC work portfolio: automate, augment, redesign or elevate
- Responsible AI, data, IP, hallucination and human oversight
- Executive discussion: what should the GCC do in the next 90 days?

Deliverables: executive AI readiness summary, GCC AI opportunity themes and leadership action canvas.

AI Productivity & Prompt-a-thon turns interest into everyday adoption

Hands-on exercises help GCC employees use approved AI tools safely for analysis, documentation, reporting, meetings and knowledge work.

Workflows

Email, reports, summaries, decks, meeting notes and knowledge searches

Prompt discipline

Role, context, constraint, format, evidence and validation patterns

Team challenges

Prompt battles, workflow redesign and reusable prompt harvesting

Safe usage

Confidentiality, IP, hallucination, quality review and escalation rules



Output: starter prompt library, team-level adoption actions, safe-use checklist and priority follow-up areas.

GCC AI Use-Case Discovery Sprint converts pain points into a prioritised backlog

The sprint creates the discipline to separate interesting experiments from implementation-worthy AI opportunities.



1. Map work

Functions, processes, pain points and recurring knowledge tasks

2. Generate use cases

Automation, augmentation, decision support and agentic workflows

3. Score opportunities

Business value, feasibility, risk, speed and reuse potential

4. Create pilots

Pilot charters with users, data needs, metrics and dependencies

Core artifacts AI opportunity heatmap • scored backlog • top 3-5 pilot charters • 30/60/90 roadmap inputs

Responsible AI Governance makes GCC adoption safer and easier to scale

Practical guardrails create confidence for leadership, risk, HR, legal, security and operating teams.

Governance focus areas

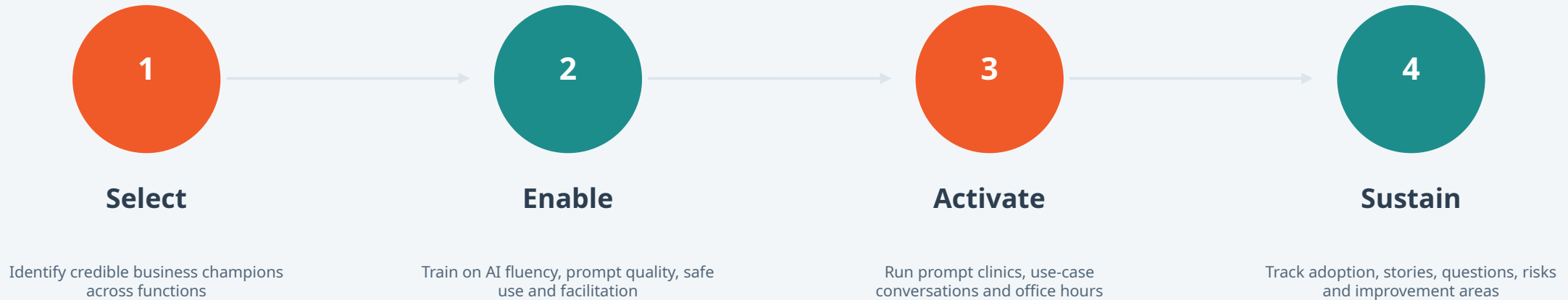
- Approved tool matrix and acceptable-use principles
- Data privacy, IP, confidentiality and regulated content rules
- Human-in-the-loop review and output validation standards
- AI risk register, escalation flow and ownership model
- Audit evidence, change control and benefits tracking



Governance is not a speed breaker — it is the operating discipline that enables enterprise-scale AI adoption.

AI Champions Programme creates internal scale after the masterclass

Selected champions help teams translate policies, prompts and AI opportunities into daily practice.



Output: AI Champions playbook, facilitator kit, prompt clinic structure and adoption tracker.

AI CoE / AI Factory Design turns pilots into a scalable operating model

A structured model for intake, prioritisation, delivery squads, reusable components, governance forums and value tracking.



Demand intake

Common form, qualification criteria and business sponsor clarity

Triage & governance

Value, feasibility, risk, data readiness and decision forums

Delivery squads

Business, process, data, product, QA and change roles

Reusable assets

Prompt patterns, connectors, RAG templates, governance checklists

Value tracking

Adoption, productivity, quality, risk and benefits scorecards

The engagement produces tangible assets, not only training attendance

Each option is designed to leave behind material that leadership can use for governance, funding, adoption and execution.

01 Leadership assets

AI ambition canvas, executive alignment note, GCC AI opportunity themes

02 Adoption assets

Role-based prompt library, safe-use checklist, AI productivity examples

03 Use-case assets

Opportunity heatmap, scored backlog, top pilot charters, dependencies

04 Governance assets

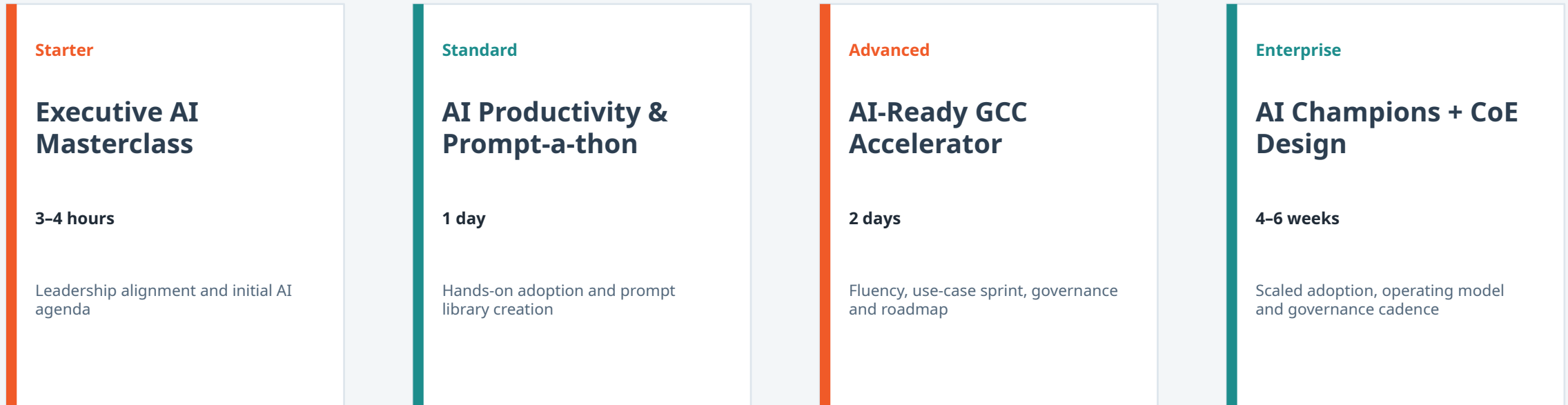
Responsible AI checklist, risk register starter, approval flow, policy outline

05 Scale-up assets

AI champions playbook, AI CoE design, 30/60/90 roadmap and metrics model

Flexible engagement models make the GCC AI journey easier to start and govern

Enrich can start with a focused masterclass and scale toward adoption, governance and implementation support.



Start small. Prove value. Scale through governance and execution discipline.

Let's build an AI-ready GCC.

Intelligence-led transformation. Enterprise-grade outcomes.

Recommended next step

A short discovery discussion to confirm GCC mandate, participant mix, desired format and expected outputs.



sales@enrichservices.com
www.enrichservices.com

Enrich Technology Services Pvt. Ltd. | GST: 07AADCE0803D1ZC | CIN: U74999DL2011PTC228418